

How to make complaint about the North Central London Clinical Commissioning Group (NCL CCG)



STEP 1



The NCL CCG buy health services for people who live in Enfield.



It is run by doctors and clinicians.



If you have a complaint about how the money has been spent



Or if you have been affected by a decision that has been made



send them an email

enfccg.patientenquiries@nhs.net



Or visit their website for more information.

www.northcentrallondonccg.nhs.uk/contact-us/advice-compliments-complaints

NEED MORE HELP?



If you need help, ask for an Advocate.



Or Contact Healthwatch Enfield for more information:



By telephone on

020 8373 6283



Monday to Friday

Between 9am - 4pm



Or text us on 07526 645 683



Or send us an email at

admin@healthwatchenfield.co.uk

Or write to us

(no stamp needed) at:



FREEPOST RTGT-SRCL-ABRS Healthwatch
Enfield
Community House
311 Fore Street
London
N9 0PZ



made with
photosymbols®