

**Camden Lodge Residential Care Home**  
 137 Palmerston Road, Palmers Green, London N22 8QX

**Tel:02088299438**

***fax:02088299439***

***E-mail:camdenlodge@hotmail.com***

<b>Findings</b>	<b>Action Plan</b>	<b>Outcome</b>
<p><b>Recommendation 1:</b>                      To include falls prevention Training as part of the core training required</p>	<p>To implement the recommendation immediately</p>	<p>All falls prevention training as well as those training which are not mandatory will also be recorded in the training matrix with the Mandatory ones.</p>
<p><b>Recommendation 2:</b>                      Ensure that all legal paperwork and Care Plans are correctly authorised by professionals and residents/relatives where required and any verbal agreement obtained from residents/relatives are also recorded.</p>	<p>To immediately implement that all care plans, reviews are duly signed by the Service Users or their representatives. To ensure that all reviews, DOLS and other legal paperwork are duly authorised and signed by professionals.</p>	<p>We have already enforced the recommendation to ensure that all care plans are duly signed. We have already contacted the various DOIs Office to ensure that all reports sent to Camden Lodge are properly authorised and signed. We have also during our Monthly audit of the Care Plans to check the authenticity and validity of any enclosures within the Care Support Plan file.</p>
<p><b>Recommendation 3:</b>                      The Home to prioritise efforts to ensure appropriate support is provided by a dentist as soon as possible.                       NHS England to ensure NHS dental provision is commissioned and delivered to meet the needs of the care home.</p>	<p>Currently negotiating with local dentist for Home visits and approaching Community Dentist Services for Home Visits and Oral checks and treatment for our Service Users</p>	<p>We are facilitating a Residents' and family meeting to address the issue of Dental care and we will inform all parties concerned that it is in the best interest of the Service Users to have good oral hygiene , checks and treatment by Dentist to maintain their Health and Well –being and Comfort. This meeting will enable discussions with family members regarding eligibility for free NHS Dental treatment and check-ups.</p> <p>We have already approached many of the Community Dental Practice located in Enfield and outside the Borough but they have all declined to do any home visits as they are no longer being funded.                      Other option:                      We are registering all our services with Dial a Ride so that they can provide transport in the event that the Dentist is unable to make the home visits.</p>

**Camden Lodge Residential Care Home**  
 137 Palmerston Road, Palmers Green, London N22 8QX

**Tel:02088299438**

***fax:02088299439***

***E-mail:camdenlodge@hotmail.com***

<b>Findings</b>	<b>Action Plan</b>	<b>Outcome</b>
<p><b>Recommendation 4:</b>                      Ensure a system is in place to ensure clothing is not mixed up, so residents retain their own clothing.</p>	<p>Immediate staff meeting and supervision with the laundry Assistant and other staffs.</p> <p>Staff to be more prudent when sorting out clothes                      Key workers to take the lead in tidying up their key residents' wardrobes, chest drawers.</p>	<p>There has been a significant improvement with the laundry and we have not received any complaints so far regarding missing clothes and laundry</p> <p>Regular audits/checks are out carried out by Seniors. Keyworkers are checking the rooms more regularly</p> <p>Individualised baskets and clearly labelled washing bags are in place.</p>
<p><b>Recommendation 5:</b>                      Consider ways to fully involve all residents and offer more personalised activities to each resident including ensuring that residents who have limited mobility and who wish to watch TV or do other activities in the lounge, are supported to do so on a regular basis.</p>	<p>Immediate meeting with the Activity Coordinators and other staff                      Liaising with Activity Manager to improve activities delivery</p>	<p>This has been addressed with the staff and the Activity Coordinators</p> <p>The Activity Manager has been informed and has addressed this in her supervisions with the Activity Coordinators.</p>
<p><b>Recommendation 6:</b>                      Continue to ensure that residents are able to engage with the wider community and have opportunities for going out.</p>	<p>Arranging Dial a Ride to take residents to Garden Centre, Supermarkets, Forty Hill , Capel Manor and local parks /cafes</p>	<p>We are planning to deploy additional staff and resources for outdoors activities</p>

**Camden Lodge Residential Care Home**

137 Palmerston Road, Palmers Green, London N22 8QX

[Tel:02088299438](tel:02088299438)

*fax:02088299439*

*E-mail:camdenlodge@hotmail.com*

<b>Findings</b>	<b>Action Plan</b>	<b>Outcome</b>
<p><b>Recommendation 7 :</b> Ensure all toilet doors in residents' bedrooms have a large, pictorial sign of a toilet on them. In addition, when looking to replace the flooring on the lower ground, obtain a matt replacement, so the flooring does not appear slippery or wet to those with Dementia.</p>	<p>Implementation of large pictorial sign of toilet on toilet doors in the residents' bedrooms.</p> <p>Provider has been informed regarding replacement of the flooring on the lower ground by a matt replacement.</p>	<p>Large pictorial sign of a toilet has been displayed on the residents' toilet doors in their bedrooms.</p> <p>Provider will consider to comply with the recommendation when replacing the flooring on the lower ground.</p>